

# Allgemeiner Sozialer Dienst (ASD)

Youth Welfare and Social Affairs.



English




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### We advise and support parents

- in education issues,
- in difficult family situations,
- in case of separation and divorce,
- in resolving access and custody rights issues,
- by offering specific educational measures such as socioeducational family help, day care groups, foster families, assisted living for young people, care and education in an institution,
- and help them obtain other assistance.

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### We offer the following services to children and young people

- Advice and support in the following fields:
  - school and training
  - family and friends
  - leisure time
  - steps to independence
- Protection in emergencies

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### Citizens can contact us in case of

- need of advice regarding domestic violence,
- financial problems,
- issues concerning the entitlement to social assistance and contact with other services or institutions,
- need of care,
- rent arrears and actions for possession,
- personal problems.

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### Services offered in the communities

- Cooperation with institutions such as schools and day care centres.
- Cooperation with community associations, self-help groups, churches and other organisations.
- Networking with other authorities and institutions.
- Commitment for the development of a Social City.



## Our work is

- individual
- confidential
- cooperative
- free of charge
- and we do home visits
- we work in locally based teams.

According to your current life situation.

## Other fields of activity

- Support to unaccompanied minor refugees staying at the „State of Baden-Württemberg’s Reception Centre for Asylum Seekers and Refugees in Karlsruhe“ (Landesaufnahmestelle für Asylsuchende und Flüchtlinge Karlsruhe)
- Socio-educational contact point for the city’s trailer park
- After school centre for therapeutic education



## Duty to protect children whose well-being is at risk

If there is a suspicion that a child’s well-being is at risk we assess the risk and initiate the necessary steps for the child’s protection. You will find more information regarding our professional standards on the following website: [karlsruhe.de/kinderschutz](http://karlsruhe.de/kinderschutz)

### Such risks might include

- neglect
- maltreatment
- sexual abuse
- domestic violence

If you notice that children or young people aren’t treated well or are in distress (if their well-being is at risk) please turn to one of the following services:

### Social Services

**During the day:** Telephone: see services in the different communities (Page 6 to 7).

### Police

**In the evening, at night and on weekends and holidays:** Telephone: 110 or local police stations: 0721 666-0.

## Karlsruhe

### ASD Nordwest

#### Weststadt-Nord, Hardtwaldsiedlung, Nordweststadt, Neu-Knielingen, Neureut, Nordstadt

Kochstraße 7, 76133 Karlsruhe

Telefon: 0721 133-5303

Fax: 0721 133-5749

E-Mail: [sodi-nordwest@sjb.karlsruhe.de](mailto:sodi-nordwest@sjb.karlsruhe.de)

### ASD West

#### Mühlburg, Daxlanden, Alt-Grünwinkel, Albsiedlung, Rheinstrandsiedlung mit Nussbaumweg, Alt-Knielingen

Thomas-Mann-Straße 3, 76189 Karlsruhe

Telefon: 0721 15116-0

Fax: 0721 15116-240

E-Mail: [sodi-west@sjb.karlsruhe.de](mailto:sodi-west@sjb.karlsruhe.de)

### ASD Südwest

#### Oberreut mit Kleinseeäcker, Hardecksiedlung, Heidenstückersiedlung, Rüppurr, Dammerstock, Weiherfeld

Albert-Braun-Straße 2 a+b, 76189 Karlsruhe

Telefon: 0721 133-5305

Fax: 0721 133-5399

E-Mail: [sodi-suedwest@sjb.karlsruhe.de](mailto:sodi-suedwest@sjb.karlsruhe.de)

### ASD Mitte-West

#### Innenstadt-West, Südweststadt, Weststadt-Süd, Beiertheim, Bulach

Südenstraße 42, 76135 Karlsruhe

Telefon: 0721 133-5311

Fax: 0721 133-5759

E-Mail: [sodi-mittewest@sjb.karlsruhe.de](mailto:sodi-mittewest@sjb.karlsruhe.de)

### ASD Mitte-Süd

#### Innenstadt-Ost, Südstadt, Oststadt, Südstadt-Ost

Zähringerstraße 34, 76131 Karlsruhe

Telefon: 0721 133-5307

Fax: 0721 133-5309

E-Mail: [sodi-mittesued@sjb.karlsruhe.de](mailto:sodi-mittesued@sjb.karlsruhe.de)

### ASD Ost

#### Waldstadt, Geroldsäcker, Rintheim, Hagsfeld

Beuthener Straße 42, 76139 Karlsruhe

Telefon: 0721 133-5306

Fax: 0721 133-5359

E-Mail: [sodi-ost@sjb.karlsruhe.de](mailto:sodi-ost@sjb.karlsruhe.de)

### Social Services Management

Telephone: 0721 133-5301

E-Mail: [jusodi@sjb.karlsruhe.de](mailto:jusodi@sjb.karlsruhe.de)

Internet: [www.karlsruhe.de/asd](http://www.karlsruhe.de/asd)

A street name index indicating the social services' relevant offices for the respective residential area is available on the internet.

### We are available for you

- by telephone, during our office hours
- by appointment
- during our open consultation hours, without appointment, Thursdays 2 pm to 5 pm

## Durlach

### Stadtamt Durlach – Jugend und Soziales (Youth Welfare and Social Affairs)

#### Bergwaldsiedlung, Dornwaldsiedlung, Durlach, Durlach-Aue, Grötzingen, Grünwettersbach, Hohenwettersbach, Palmbach, Stupferich, Untermühlsiedlung, Wolfartsweier

Pfintzalstraße 33, 76227 Karlsruhe

Telefon: 0721 133-1917

Fax: 0721 133-1989

E-Mail: [jus@durlach.karlsruhe.de](mailto:jus@durlach.karlsruhe.de)

### You can best reach us during our consulting hours

Mondays to Wednesdays 8:30 am to 12 am  
and 2 pm to 4 pm

Thursdays 2 pm to 5 pm

Fridays 8:30 am to 12 am and 2 pm to 3:30 pm

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## The leaflet is available from

**Stadt Karlsruhe**

**Sozial- und Jugendbehörde**

**Jugendhilfe und Soziale Dienste**

**Allgemeiner Sozialer Dienst**

Südenstraße 42, 76135 Karlsruhe

Telefon: 0721 133-5301

E-Mail: [jusodi@sjb.karlsruhe.de](mailto:jusodi@sjb.karlsruhe.de)

Internet: [www.karlsruhe.de/asd](http://www.karlsruhe.de/asd)

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