

Allgemeiner Sozialer Dienst (ASD)

Youth Welfare and Social Affairs.



English



We advise and support parents

- in education issues,
- in difficult family situations,
- in case of separation and divorce,
- in resolving access and custody rights issues,
- by offering specific educational measures such as socioeducational family help, day care groups, foster families, assisted living for young people, care and education in an institution,
- and help them obtain other assistance.

We offer the following services to children and young people

- Advice and support in the following fields:
 - school and training
 - family and friends
 - leisure time
 - steps to independence
- Protection in emergencies

Citizens can contact us in case of

- need of advice regarding domestic violence,
- financial problems,
- issues concerning the entitlement to social assistance and contact with other services or institutions,
- need of care,
- rent arrears and actions for possession,
- personal problems.

Services offered in the communities

- Cooperation with institutions such as schools and day care centres.
- Cooperation with community associations, self-help groups, churches and other organisations.
- Networking with other authorities and institutions.
- Commitment for the development of a Social City.



Our work is

- individual
- confidential
- cooperative
- free of charge
- and we do home visits
- we work in locally based teams.

According to your current life situation.

Other fields of activity

- Support to unaccompanied minor refugees staying at the „State of Baden-Württemberg’s Reception Centre for Asylum Seekers and Refugees in Karlsruhe“ (Landesaufnahmestelle für Asylsuchende und Flüchtlinge Karlsruhe)
- Socio-educational contact point for the city’s trailer park
- After school centre for therapeutic education



Duty to protect children whose well-being is at risk

If there is a suspicion that a child’s well-being is at risk we assess the risk and initiate the necessary steps for the child’s protection. You will find more information regarding our professional standards on the following website: karlsruhe.de/kinderschutz

Such risks might include

- neglect
- maltreatment
- sexual abuse
- domestic violence

If you notice that children or young people aren’t treated well or are in distress (if their well-being is at risk) please turn to one of the following services:

Social Services

During the day: Telephone: see services in the different communities (Page 6 to 7).

Police

In the evening, at night and on weekends and holidays: Telephone: 110 or local police stations: 0721 666-0.

Karlsruhe

ASD Nordwest

Weststadt-Nord, Hardtwaldsiedlung, Nordweststadt, Neu-Knielingen, Neureut, Nordstadt

Kochstraße 7, 76133 Karlsruhe

Telefon: 0721 133-5303

Fax: 0721 133-5749

E-Mail: sodi-nordwest@sjb.karlsruhe.de

ASD West

Mühlburg, Daxlanden, Alt-Grünwinkel, Albsiedlung, Rheinstrandsiedlung mit Nussbaumweg, Alt-Knielingen

Thomas-Mann-Straße 3, 76189 Karlsruhe

Telefon: 0721 133-1490

Fax: 0721 133-1491

E-Mail: sodi-west@sjb.karlsruhe.de

ASD Südwest

Oberreut mit Kleinseeäcker, Hardecksiedlung, Heidenstückersiedlung, Rüppurr, Dammerstock, Weiherfeld

Albert-Braun-Straße 2 a+b, 76189 Karlsruhe

Telefon: 0721 133-5305

Fax: 0721 133-5399

E-Mail: sodi-suedwest@sjb.karlsruhe.de

ASD Mitte-West

Innenstadt-West, Südweststadt, Weststadt-Süd, Beiertheim, Bulach

Südenndstraße 42, 76135 Karlsruhe

Telefon: 0721 133-5311

Fax: 0721 133-5759

E-Mail: sodi-mittewest@sjb.karlsruhe.de

ASD Mitte-Süd

Innenstadt-Ost, Südstadt, Oststadt, Südstadt-Ost

Zähringerstraße 34, 76131 Karlsruhe

Telefon: 0721 133-5307

Fax: 0721 133-5309

E-Mail: sodi-mittesued@sjb.karlsruhe.de

ASD Ost

Waldstadt, Geroldsäcker, Rintheim, Hagsfeld, Oststadt-Ost

Beuthener Straße 42, 76139 Karlsruhe

Telefon: 0721 133-5306

Fax: 0721 133-5359

E-Mail: sodi-ost@sjb.karlsruhe.de

Social Services Management

Telephone: 0721 133-5301

E-Mail: jusodi@sjb.karlsruhe.de

Internet: www.karlsruhe.de/asd

A street name index indicating the social services' relevant offices for the respective residential area is available on the internet.

We are available for you

- by telephone, during our office hours
- by appointment
- during our open consultation hours, without appointment, Thursdays 2 pm to 5 pm

Durlach

Stadtamt Durlach – Jugend und Soziales (Youth Welfare and Social Affairs)

Bergwaldsiedlung, Dornwaldsiedlung, Durlach, Durlach-Aue, Grötzingen, Grünwettersbach, Hohenwettersbach, Palmbach, Stupferich, Untermühlsiedlung, Wolfartsweier

Pfintzalstraße 33, 76227 Karlsruhe

Telefon: 0721 133-1917

Fax: 0721 133-1989

E-Mail: jus@durlach.karlsruhe.de

You can best reach us during our consulting hours

Mondays to Wednesdays 8:30 am to 12 am
and 2 pm to 4 pm

Thursdays 2 pm to 5 pm

Fridays 8:30 am to 12 am and 2 pm to 3:30 pm

The leaflet is available from

Stadt Karlsruhe

Sozial- und Jugendbehörde

Jugendhilfe und Soziale Dienste

Allgemeiner Sozialer Dienst

Südenstraße 42, 76135 Karlsruhe

Telefon: 0721 133-5301

E-Mail: jusodi@sjb.karlsruhe.de

Internet: www.karlsruhe.de/asd

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